The customer is a petroleum and natural gas exploration company headquartered in El Dorado.
The company also has operating offices in Houston, Texas, Calgary, Alberta, and Kuala Lumpur, Malaysia

Integrated Operations Platform for an Oil and Gas Company in US

Challenge

- Gaining visibility into oil well operations. The lack of integration between business processes running on disparate systems made it difficult for the customer to locate and collate information in a timely and efficient manner, which led to a significant delay in processes and business decisions

Solution

- **Integrated Operations Platform (IOP)** - an intuitive application which unifies information and integrates business processes. IOP is a centralized cockpit where the company staff can manage operations, gain real-time visibility into tasks, and track assets accurately on a secure, multi-cloud infrastructure
- Workbox Platform components included in this solution are **Unified Inbox**, **Collaboration**, **Rules Engine**, **Dashboard & Reports**, **Process Automation**, **Intelligent Task Management, Insight to Action & Work Builder**

Outcome

- 15% Increase in operation efficiency & 60% reduction in process cycle time
- ROI realized in less than 1 year
- Improved User experience
- Optimized operations Mobile enablement for Field Operators
- Harmonization of the system landscape by integrating 15+ business processes
- Real-time information from different IOT and systems
- Improved Collaboration between Field Operator and Remote Command Center team
- Digitization of several manual processes, reduced carbon footprint by eliminating paper based processes

Business Impact

60%	Reduction in Cycle Time	**15%**	Improved Productivity	**<1 yr.**	ROI realization