



Maersk is a Danish business conglomerate with activities in the transport, logistics and energy sectors. Maersk has been the largest container ship and supply vessel operator in the world since 1996.



Digital Applications for Shared Services

Challenge

- 2.4 M open line items lying in the system worth 2.3 Billion \$
- Manual handling of write-off, write-back processes and refund processes
- Simplifying and streamlining the credit request and unbilled sales order processes

Solution

- Hyperautomation delivered for finance shared service processes
- Open item clearance
- Write-off and Write back
- Refund
- Credit
- Unbilled Sales order