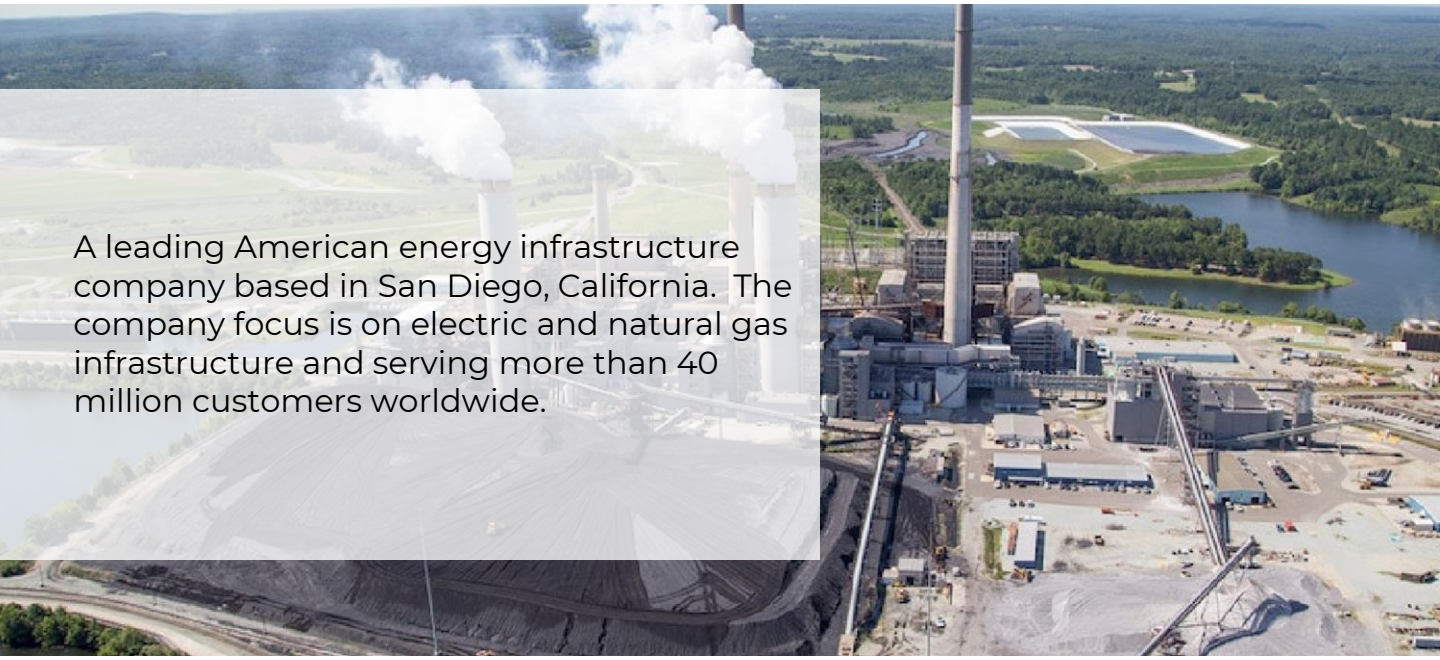


A leading American energy infrastructure company based in San Diego, California. The company focus is on electric and natural gas infrastructure and serving more than 40 million customers worldwide.

Near miss app for a Leading Utility Company

Challenge

- The customer wanted to develop a near miss app on android and iOS which should be able to report incidents, near misses, and safety observations to the organization's health and safety department and track their processing status

Solution

- Report details such as a description, the injured person, the location of the issue, and the damaged equipment
- Provide option to attach photos as additional information.
- Track the sending and processing status, near misses, or safety observations and contact the responsible processors

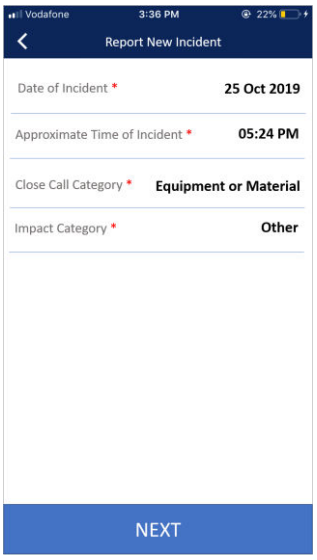
Outcome

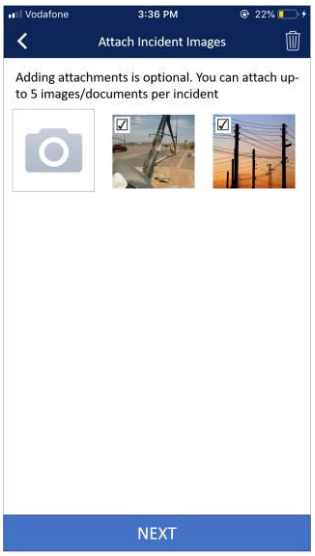
- An application to report and track near miss incident
- View list of incidents created
- View trend reports for incidents submitted
- Ability to export incident details in Excel format
- Ability to filter incidents based on Incident, Data Created, Close Call and Training Required Flag categories

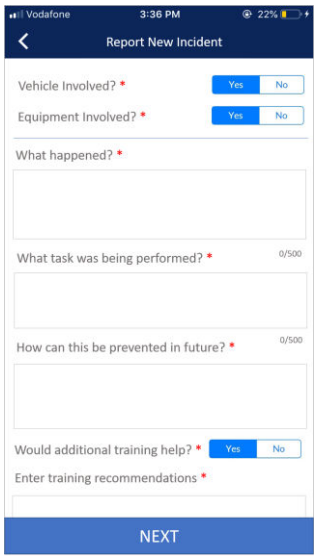
Business Impact

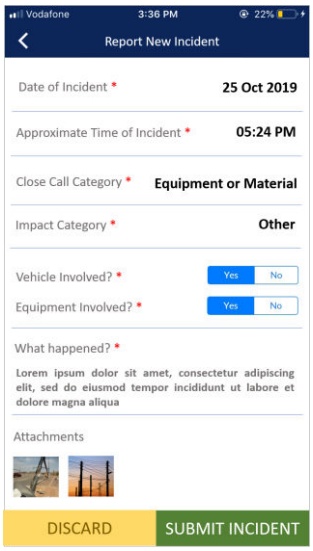
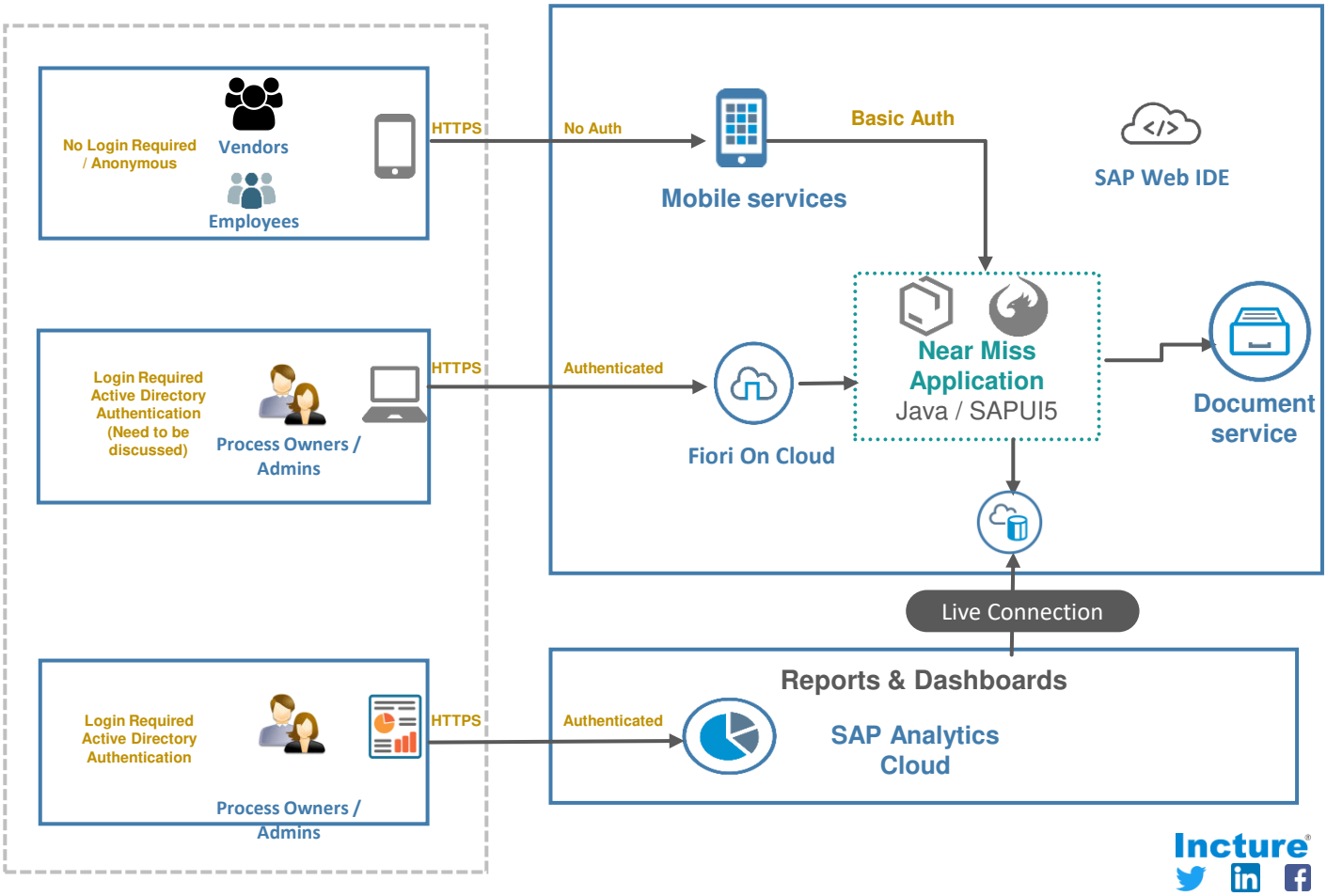
- End to End visibility of incidents created
- Faster issue detection and resolution

Near miss app for a Leading Utility Company









Data Flow and Security – Near miss app