# Offboarding Employees using SAP iRPA





### **Challenge**



When an employee has been offboarded from an organization, his/her account must be disabled/deactivated from all the systems that they have access to. This is a repeated and a time taking task for the administration.



### Solution

API trigger bots are implemented to handle the offboarding process of employees where workflows designed to deactivate the user in all necessary Non-API systems. Once the deactivation is completed, CPI is notified on success/failure.

## ∧∧Ôutcome

- User-friendly solution to automate repetitive, time-consuming, tedious tasks.
- · Reduce manual effort
- CPI triggers happens through workflow trigger (7 Bots will get triggered accordingly)



#### Systems:

SAP(HCM), MS Office (Outlook)



### **Business Impact**

20% Improved productivity

80% Cycle time reduction

**592+** Hours saved per year





Bot triggers system on which user needs to be deactivated



Bot performs UI/Web automation in order to disable the employee'saccess



Once the user is deactivated, response is sent back to CPI withproperpayload



In case of any error in the workflow, anemail notification is sent to the concernedteam

Once the deactivation is completed in one system, the next system API is triggered

### **Murphy Team Speak**

"Big Milestone. RPAcantransformhow we do business. Great workteam!" – Francisco Garcia

"Iam so very excited aboutthetime savedusing the robotic process automation,... I lookforwardtohowthis could potentially change our processes and make Murphymore efficient."-Brittany Witt



