

The customer is a petroleum and natural gas exploration company headquartered in El Dorado. The company also has operating offices in Houston, Texas, Calgary, Alberta, and Kuala Lumpur, Malaysia

## Integrated Operations Platform for an Oil and Gas Company in US

### Challenge

- Gaining visibility into oil well operations. The lack of integration between business processes running on disparate systems made it difficult for the customer to locate and collate information in a timely and efficient manner, which led to a significant delay in processes and business decisions

### Solution

- **Integrated Operations Platform (IOP)** - an intuitive application which unifies information and integrates business processes. IOP is a centralized cockpit where the company staff can manage operations, gain real-time visibility into tasks, and track assets accurately on a secure, multi-cloud infrastructure
- Workbox Platform components included in this solution are **Unified Inbox, Collaboration, Rules Engine, Dashboard & Reports, Process Automation, Intelligent Task Management, Insight to Action & Work Builder**

### Outcome

- 15% Increase in operation efficiency & 60% reduction in process cycle time
- ROI realized in less than 1 year
- Improved User experience
- Optimized operations Mobile enablement for Field Operators
- Harmonization of the system landscape by integrating 15+ business processes
- Real-time information from different IOT and systems.
- Improved Collaboration between Field Operator and Remote Command Center team
- Digitization of several manual processes, reduced carbon footprint by eliminating paper based processes

### Business Impact

**60%** Reduction in Cycle Time

**15%** Improved Productivity

**<1 yr.** ROI realization