



One of the largest agribusiness conglomerates and food company in Indonesia with numerous subsidiaries for pulp & paper and palm oil.

Cherrywork® Supplier Onboarding Portal for an Agribusiness Conglomerate

Challenge

- Engaging with multiple suppliers across geographies with a manual process of supplier onboarding — which was time consuming and complex. Without a clear system in place to onboard and develop new supplier partnerships, the company was facing a risk of losing valuable business
- Lack of visibility to data across multiple internal teams and suppliers triggered process inefficiencies and data inconsistencies

Solution

- Development supplier onboarding portal using of SAPUI5, for self-registration
- Provision for uploading documents by suppliers
- Verification, compliance, risk assessment, approval and creation of supplier master data

Outcome

- Digitized platform for supplier self-registration
- End-to-end visibility of supplier onboarding process through a single portal
- Data integrity of supplier records with periodic verification
- Improved efficiency and risk mitigation
- Strong buyer-supplier communication

Business Impact

3X	Improvement in velocity of onboarding new vendors	40	New suppliers onboarded per month	40%	Savings due to digitalization
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