



Maersk is a Danish business conglomerate with activities in the transport, logistics and energy sectors. Maersk has been the largest container ship and supply vessel operator in the world since 1996.



## Digital Applications for Shared Services

### Challenge

- 2.4 M open line items lying in the system worth 2.3 Billion \$
- Manual handling of write-off, write-back processes and refund processes
- Simplifying and streamlining the credit request and unbilled sales order processes

### Solution

- Hyperautomation delivered for finance shared service processes
- Open item clearance
- Write-off and Write back
- Refund
- Credit
- Unbilled Sales order