

A global pharmaceutical company committed to setting new standards in healthcare and focused on making high quality medicines available to everyone



Plant Maintenance

Challenge

- Legacy solution resulting in high maintenance and licensing cost
- Fragmented user experience
- Lack of scalability
- Increasing requirements for new features with native mobile capabilities

Solution

- User friendly dashboard with visibility of work orders, spare parts and reports
- Work orders' management for work order/job queue, TECO, time confirmation, release and close work order
- Create, search & view notifications (Maintenance Request, Activity Report, Malfunction Report etc.)
- Spare parts search with component information
- Reports for plant compliance, work orders, equipment and labor hours
- Mobile application with geospatial capabilities for employee and plant equipment

Outcome

- Greater visibility with accurate information capture at the time of notification creation, resulting in better defect elimination analysis and reduced downtime
- Operational efficiency with increased first-time resolution rates
- Improved workforce safety and productivity by effectively managing mission-critical assets

Business Impact

25% Reduction in time for safety critical inspections

20% Increase in employee engagement

