



Customer is part of the bottling group of a conglomerate owned bottling operations. This group is primarily focused on markets in India, Southeast Asia and Southwest Asia, covering 10+ countries with 30+ bottling plants and 16k employees, serving more than 1 billion consumers.

Challenge

The customer was looking to increase the productivity of its employee workforce comprising managers and senior managers, by providing them with a single approval platform for task approvals

Cherrywork® Workbox for a Bottling Group of a Global Conglomerate

Solution

Cherrywork® Workbox application fetches work items from different source systems available in the customer landscape and enables them to close tasks on-the-go by using native mobile applications with offline capabilities. This product added intelligence to productivity apps. by using **AI enabled virtual assistant** to enquire about work, get insights and close work using natural language processing.

Outcome

- Productivity increase for key stakeholders
- Faster turnaround time for critical work items
- Offline capabilities added for ease-of-use
- Improved collaboration across team members



Business Impact

3X

Increase in productivity

360°

Visibility of tasks

1100+

Happy end users

About Incture

We are a digital systems company and a community of passionate, purpose-led individuals seeking to enhance people's lives with technology. We deliver digital solutions including Cherrywork® digital applications and intelligent platforms and technologies with speed and at scale to address our customers' complex business challenges. We are one of the largest providers of Digital Applications and Technology Solutions on SAP Cloud Platform and SAP On-Premise Platform.

Incture, Cherrywork and other Cherrywork applications are registered trademarks of Incture Technologies Private Limited.

